Step by Step Instruction: How to Conduct Direct Certification using File Upload: Standard Format

Professional Standards Learning Code 3120 Length: 1 hour



Revised August 2016

"Step by Step Instruction: How to Conduct Direct Certification using File Upload: Standard Format" is intended for the School Food Authorities in the state of Arizona. All regulations are specific to operating the National School Lunch Program under the direction of the Arizona Department of Education. 1

Step by Step *Instruction:* How to Conduct Direct Certification using File Upload: Standard **Format**

Intended Audience and Content

- This How-To-Guide is intended for Local Educational Agencies (LEAs) operating the National School Lunch Program (NSLP) who are required to conduct direct certification.
- The following slides provide guidance on how to conduct direct certification using File Upload: Standard Format when using the Arizona Department of Education (ADE) CNP Direct Certification matching system.
- Attendees are expected to already understand how the ADE CNP Direct Certification matches students for free meal benefits prior to reviewing this How-To-Guide. Please review the How-To-Guide below before continuing:
 - <u>Step by Step Instruction: Introduction to CNP Direct Certification in CNP Direct Certification/Direct Verification</u>

Step by Step *Instruction:* How to Conduct Direct Certification using File Upload: Standard **Format**

Objectives

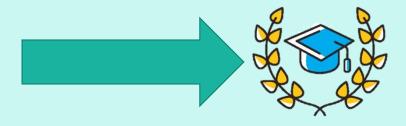
At the end of this training, attendees should be able to:

- understand how to conduct CNP Direct Certification using File Upload: Standard Format;
- understand the CNP Direct Certification match results; and
- be aware of common errors that come up using this search method.

Throughout this guide there will be comprehension quiz questions to test your knowledge and help you apply what you're learning.

Be sure to review these quiz questions and the answers, available within the guide.

This icon will indicate a comprehension quiz question, and the background of the slides will be a light blue/green like you see on this slide.



Step by Step *Instruction:* How to Conduct Direct Certification using File Upload: Standard **Format**

The Step by Step Instruction will review:

Overview of the CNP Direct Certification Process	Slides 6-10
Creating an Excel Spreadsheet using Standard Format	Slides 11-30
Log into CNP Direct Certification	Slides 31-38
File Upload: Standard Format	Slides 39-46
Results of CNP Direct Certification	Slides 47-54
FAQ: Results of DC Report	Slides 55-60

The following slides will only cover how-to instructions for File Upload: Standard Format. Please refer back to the <u>ADE Online Training Library</u> for other How-To-Guides regarding other ways to search in CNP Direct Certification.



Overview of the CNP Direct Certification Process

Direct Certification

Direct Certification is the process of determining which children are eligible for free meal benefits based on documentation obtained directly from the appropriate state or local agency. Children directly certified will <u>automatically</u> receive free meal benefits without submitting a household application.

ADE has created an online computer matching system called *CNP Direct Certification* which allows LEAs to directly obtain confirmation from such agencies to determine if their students will qualify for free meal benefits.

LEAs can access this system at any time to generate documentation that may be used to certify students for free meal benefits within the program year.

Searching For Students

Overview of the CNP Direct Certification Process

Searching for Students

- **1**. Choose the search method:
 - <u>File Upload</u>: Create and save an Excel file that contains a list of student data. The file is then uploaded into CNP Direct Certification.
 - <u>Individual Student Lookup</u>: Type student data directly into the table in CNP Direct Certification.
 - State Match: If your district assigns Student Accountability Information Services (SAIS) IDs, you are able to select your site that has pre-populated enrollment information in a dropdown found in CNP Direct Certification.
- 2. Choose the *data format* you want to use to search for the student:
 - First Name/Last Name/Date of Birth (Standard Format)
 - Social Security Number
 - Student Accountability Information Services (SAIS) ID

SAIS Details

Overview of the CNP Direct Certification Process

Student Accountability Information Services ID (SAIS IDs)

SAIS ID - Arizona Department of Education (ADE) assigns each student with a SAIS ID that acts as a student identifier from K-12th grade.

Student data is pulled from pre-populated enrollment information in AzEDS, via the SAIS system. SAIS IDs can be utilized to conduct CNP Direct Certification only if the site uses AzEDS to send information to the SAIS division of ADE.

If your school does not report AzEDS data to ADE, the State Match option will not provide results and will show zero (o) students. This will also affect all search methods using SAIS IDs such as File Upload using SAIS IDs and Individual Student Lookup using SAIS IDs.

SAIS Support Center:

Phone: 602-542-7378

Toll Free: 1-866-577-9636

Email: <u>ADESupport@azed.gov</u>

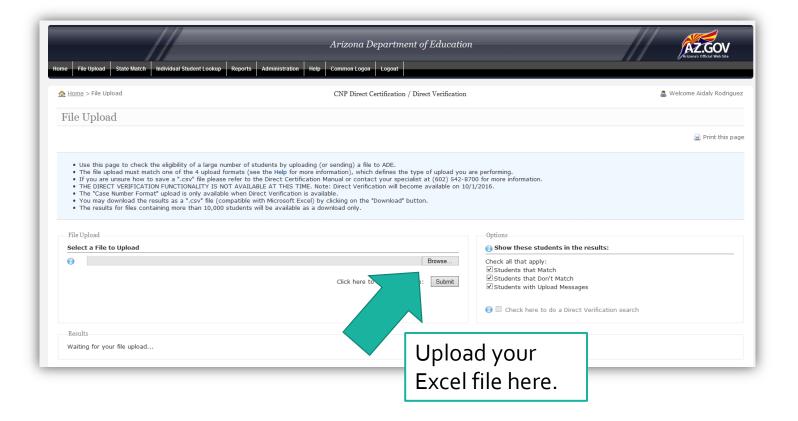
http://www.azed.gov/student-accountability/

File Upload: Standard Format

Overview of the CNP Direct Certification Process

File Upload: Standard Format

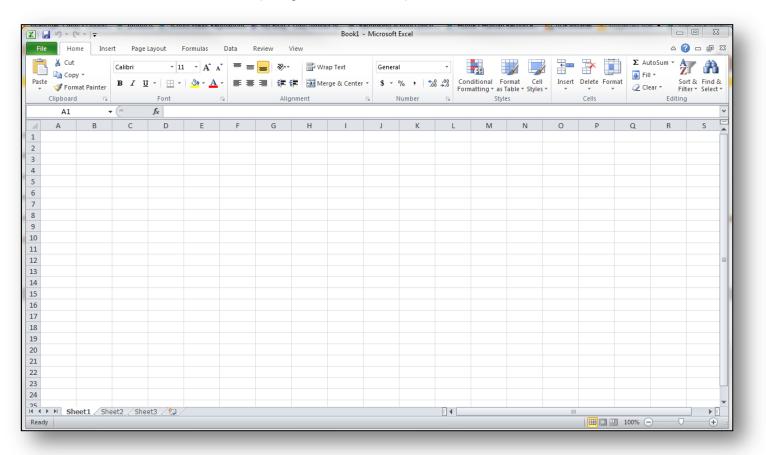
This method is recommended to search the eligibility of a large number of students.



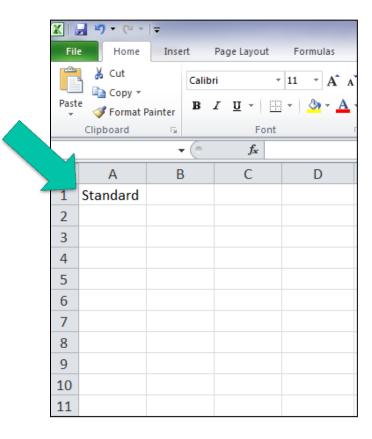


1. Open the Excel application 🜆 on your computer.

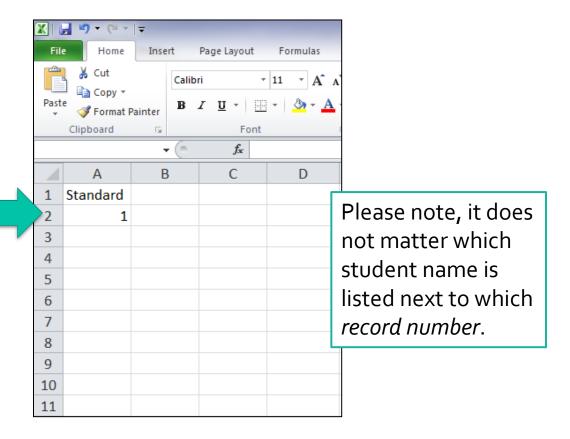
Your screen should display a blank spreadsheet as shown below:



2. Type the word *Standard* into cell A1.



3. Starting on row 2, type a record number under the word **Standard**. A record number can be any number you choose. As a best practice, type the number 1 in column A.



What should you type in cell A1 when creating the file using Standard Format?

- A. The number 1
- B. Standard
- C. A student name
- D. Standard Format



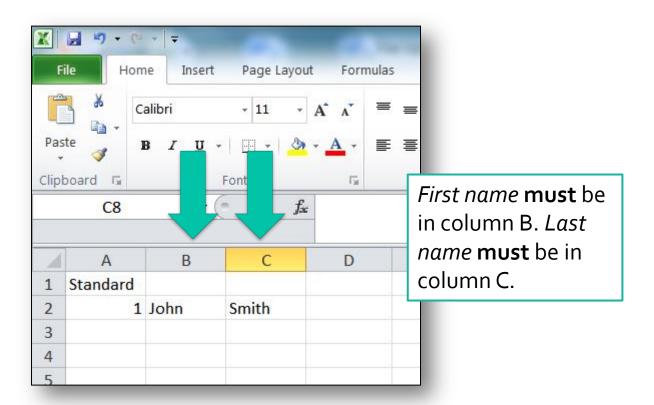
What should you type in cell A1 when creating the file using Standard Format?

- A. The number 1
- **B.** Standard
- C. A student name
- D. Standard Format

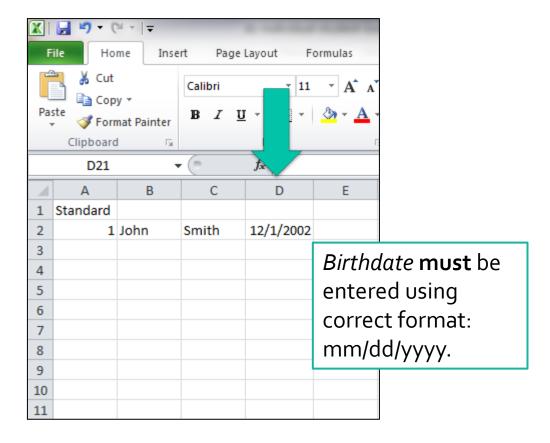
The system will only accept files that are formatted correctly. Be sure the first column, first row (cell A1) says *Standard*. Anything else in that first cell will create an error and will not produce search results.



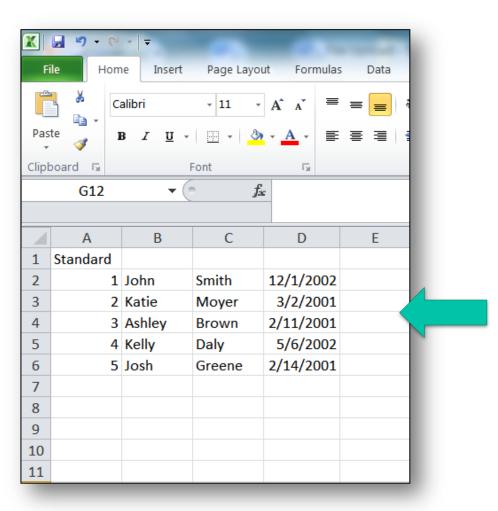
4. Type in the student's *first name* in column B and the student's *last name* in column C.



5. Enter the student's *birthdate* in column D in the format: mm/dd/yyyy. Please note, Excel will automatically remove any extra zeros for the day and month.



6. Repeat the steps for every student. Each row must have a record number, first name, last name, and birthdate.



How should the birthdate for each student be typed into Excel?

- A. Month, Date, Year each spelled out (March 4, 1998)
- B. MM/DD/YYYY (03/04/1998)
- C. Month-Date-Year (3-4-98)
- D. As a set of numbers with no spaces or dashes (341998)

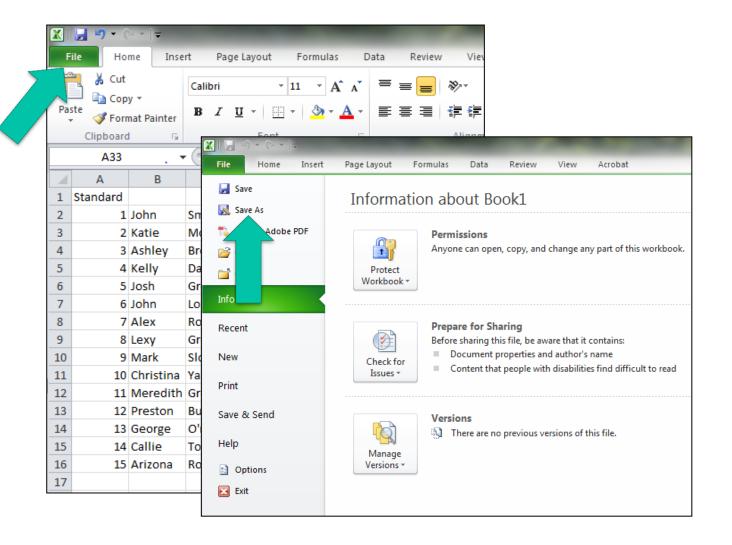


How should the birthdate for each student be typed into Excel?

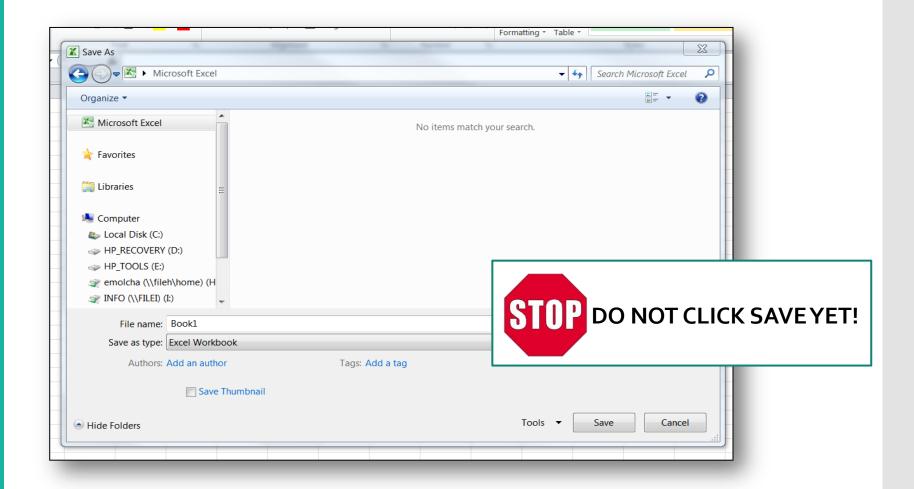
- A. Month, Date, Year each spelled out (March 4, 1998)
- B. MM/DD/YYYY (03/04/1998)
- C. Month-Date-Year (3-4-98)
- D. As a set of numbers with no spaces or dashes (341998)

The system will search the DES database for exact matches. This means the birthdates need to be listed exactly like they are in the DES database, which is MM/DD/YYYY. Note: Excel will automatically remove any extra zeros for the day and month, and that is acceptable. Refer to slide 18 for a reminder about this guidance.

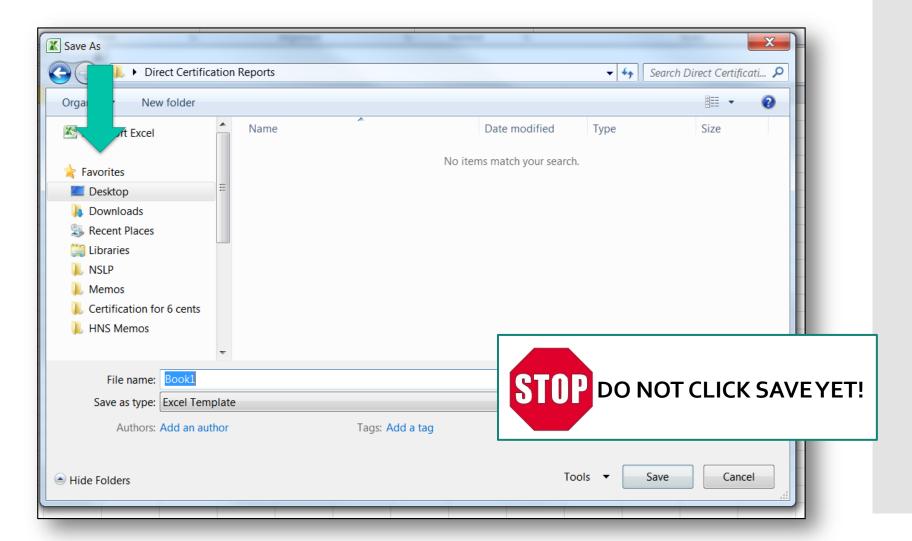
7. When all of the students have been entered, click found on the top Excel menu, and choose the option some save As].



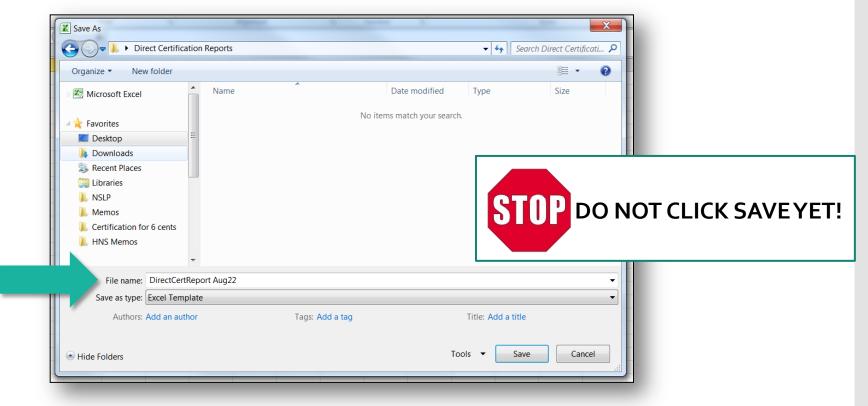
A new window will appear. It should look like this:



8. Select the location where you want to save the file.

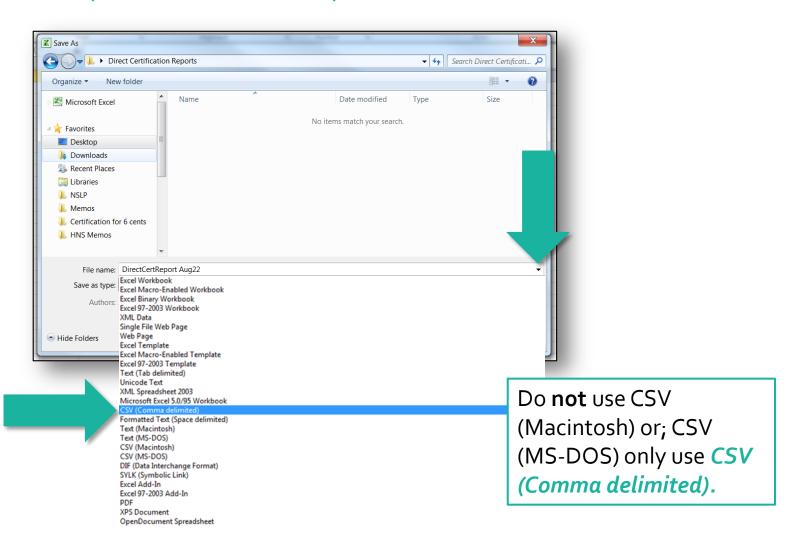


9. In the field *File name*, enter the name of the file. As a best practice, you should include the date you created the file within the file name.

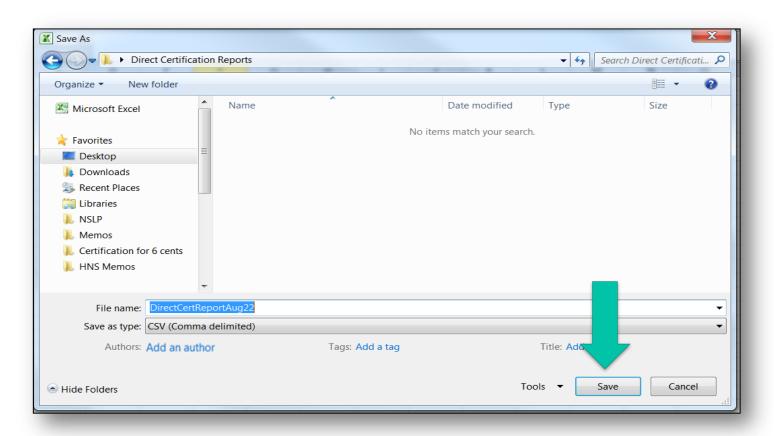


For example, on the image above the file was created on August 22, so the file name DirectCertReportAug22 was used.

10. In the field *Save as type*, use the drop down to select *CSV (Comma delimited)*.

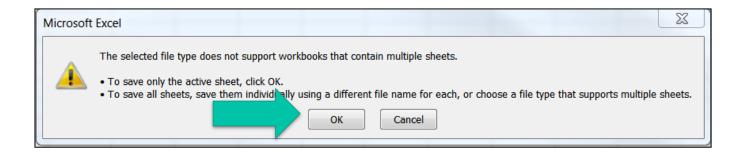


11. After you select CSV (Comma delimited) click Save

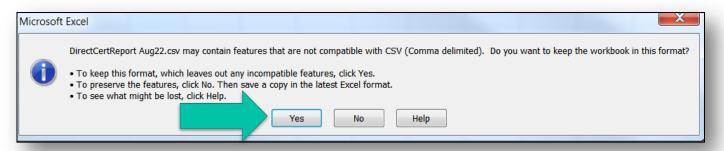


Depending on which version of Excel is being used, the following windows may appear after clicking _____.

Click **OK** to confirm saving the file.



Click **Yes** to confirm saving the file.



Can you save the Excel file by clicking the save icon <a>=?

- A. Yes. As long as you know where you save the Excel file, it can be uploaded.
- B. Yes. That icon automatically saves the Excel file in the format needed for the search.
- C. No. You have to click Save As and choose a .csv file before you save it.
- D. No. That icon doesn't save the Excel file anywhere on your computer.



Can you save the Excel file by clicking the save icon ??

- A. Yes. As long as you know where you save the Excel file, it can be uploaded.
- B. Yes. That icon automatically saves the Excel file in the format needed for the search.
- C. No. You have to click Save As and choose a .csv file before you save it.
- D. No. That icon doesn't save the Excel file anywhere on your computer.

The icon shown will save the file in .xls format. In order to use the Excel file for direct certification file upload, the file must be in .csv format. The Save As feature must be used in order to change the file format.



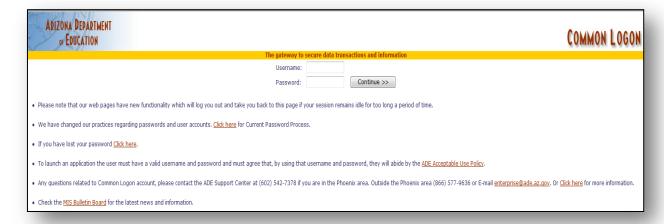
1. Go to the ADE Health and Nutrition Webpage: http://www.azed.gov/health-nutrition/nslp/.



2. Click on common Logon found on the upper right of the webpage.



A new webpage will load. It should look like this screen:



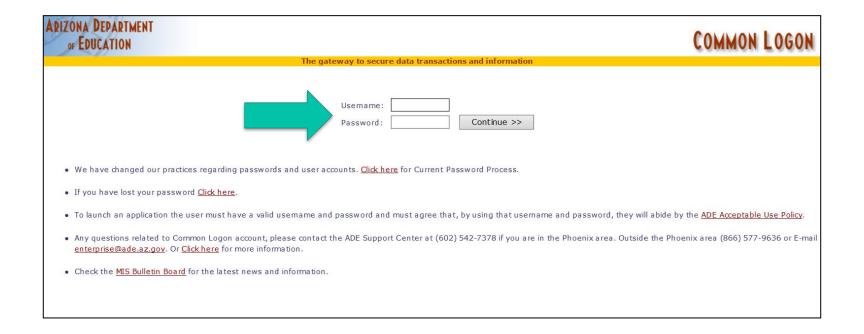


You must have a username and password in order to access Common Logon.

*If you do not have a username and password:

- Complete the form Common Logon Permissions for NSLP/Direct Certification, requesting Direct Certification permissions, and send to ADE. This form can be found on the <u>ADE Program Forms</u> <u>Webpage</u>.
- Receive a common logon username and password to access CNP Direct Certification/Direct Verification in 7-10 days.

3. Enter your Username and Password.



You have successfully logged into Common Logon.

After logging in, your webpage will show all Common Logon Applications you have access to.



Log into CNP Direct Certification

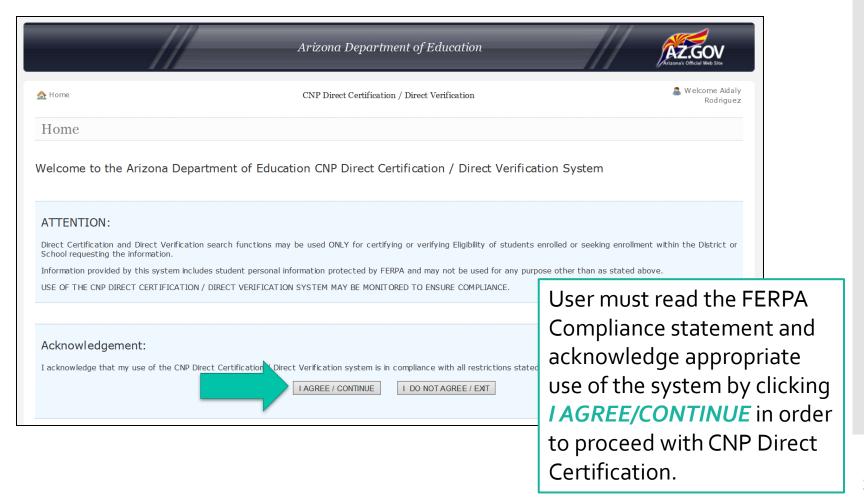
4. Click on
One CNP Direct Certification / Direct Verification.



Log into CNP Direct Certification

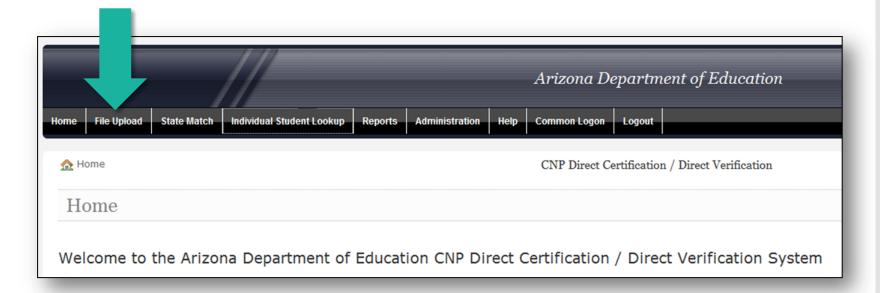
You have successfully logged into CNP Direct Certification/Direct Verification System.

A new screen will load. It should look like this:

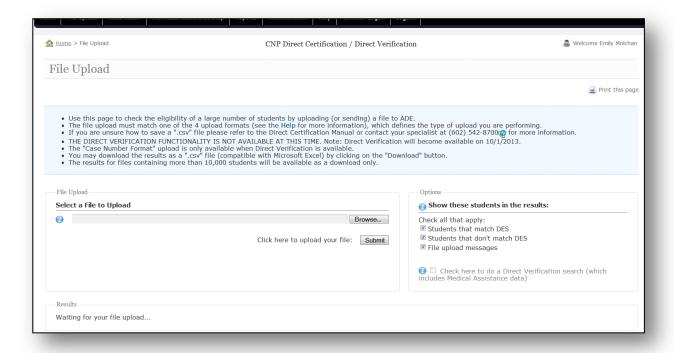




To start a search using the File Upload: Standard Format method, click on found in the black menu bar.

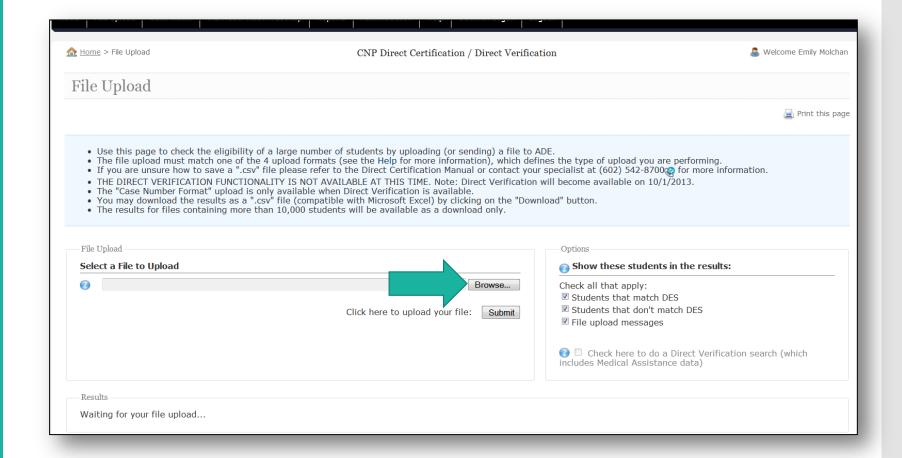


A new screen will load. It should look like this:

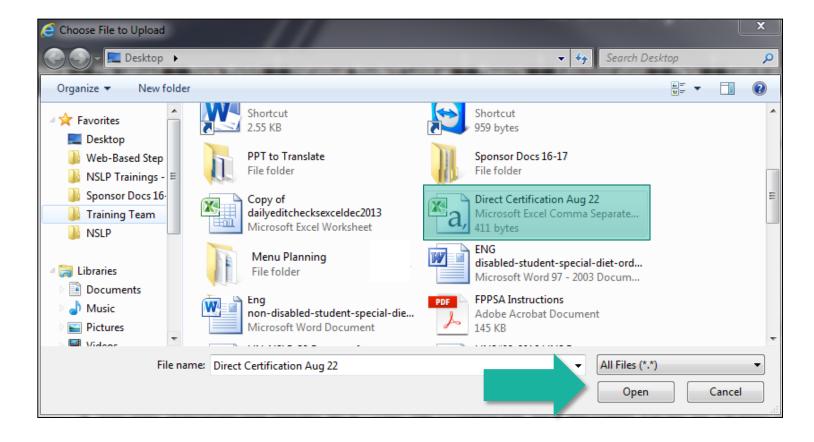


- On the left side of the screen is a search bar titled, *File Uploαd*. You are able to upload the file you created and saved on your computer.
- On the right side of the screen are search options. You are able to choose which format to search students in and how you want the system to display your matches.

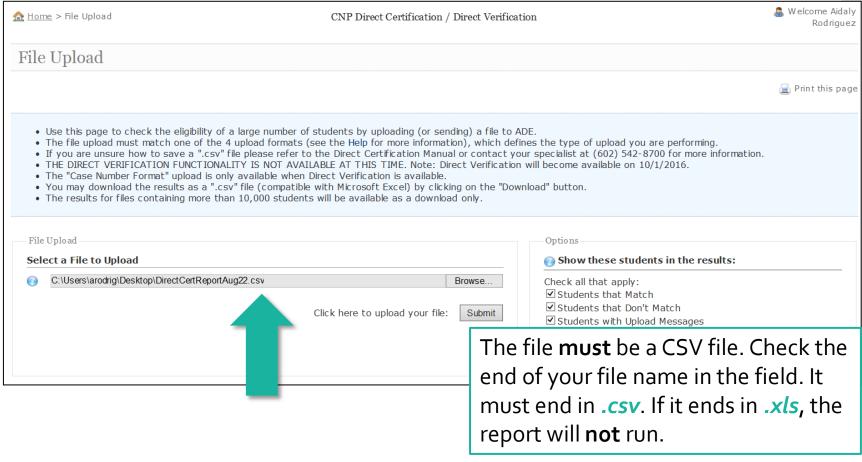
1. Click Browse... to upload the Excel file you created.



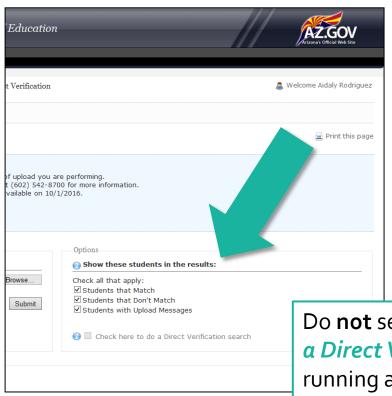
2. After you click Browse... you will see a new window appear. At this time you will locate the Excel file you created, and click Open.



Your **File Upload** search bar will show the Excel file you created. The field should show the file name ending in **.csv** as shown below:



3. Select how you wish to show match results by checking boxes in the section, *Show these students in the results*.

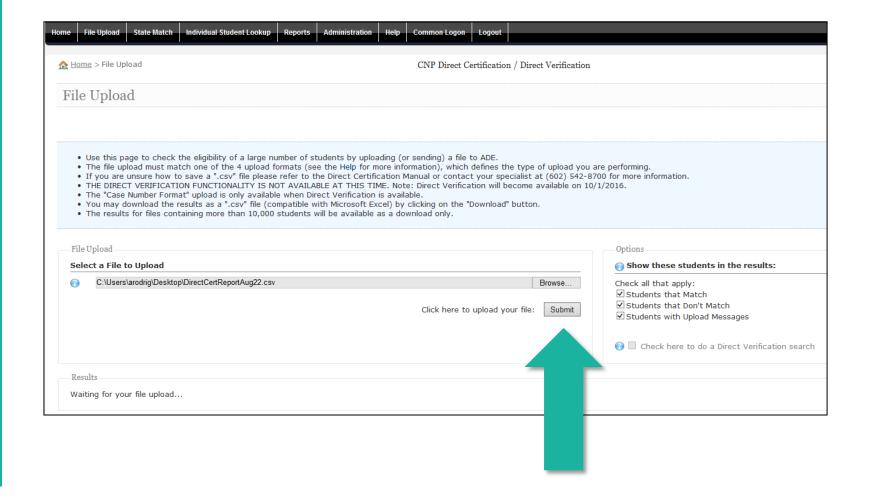


To get a match result for all students entered, check the boxes for :

- Students that Match,
- Students that Don't Match; and
- Students with Upload Messages.

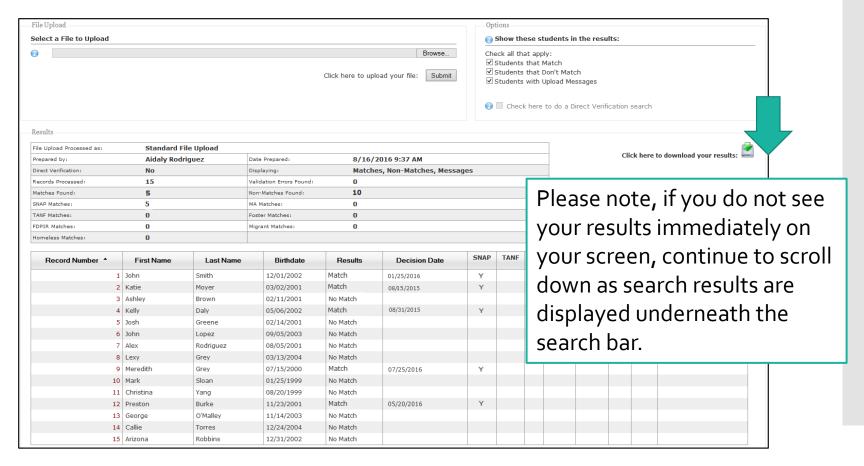
Do **not** select the *Check here to do a Direct Verification search* when running a direct certification report.
This option is only to be used during Verification activities.

4. Click Submit to run the report.



Match Results

Once you upload the file and click Submit, the window will refresh and display your search results below the file upload search bar.



Saving Search Results

Match results must be kept on file to support why free meal benefits were provided to students. Please make sure to print or download these results, as you will not be able to retrieve them once you close the computer window. Results are not saved in the CNP Direct Certification system.



To *print* results, click the icon *Print this page* found at the top of the screen. This print will include the results and a summary box that contains information such as *prepared by* and *date prepared*.



To **download** results, click the icon *Click here to download your results* found directly above the match results displayed on the computer screen. Match results will be downloaded as an Excel file. Please note, when downloading results, the summary box that contains information such as *prepared by* and *date prepared* will not be included.

If results are downloaded, as a best practice you should include the date direct certification was conducted within the file name.

For example: Direct Certification is conducted on August 23, your file name should be DCresultsAug232016.

Extending Eligibility

If an individual student matches in any of the five agency records (SNAP, TANF, FDPIR, Foster, MEP) the child automatically qualifies for free meal benefits.

A student with a match in SNAP, TANF, and/or FDPIR will qualify him/herself and will also qualify all enrolled household members for free meal benefits. This is referred to as *extending eligibility*.

Please note, a match in Foster or MEP does not extend free meal benefits to other household members.

Extending Eligibility

Example 1: Harry Potter matched in the Foster column. Although Harry is in the same household as Dudley, we do not automatically certify Dudley as being free since a match in Foster cannot be extended to other household members.

First Name	Last Name	Birthdate	Results	Decision Date	SNAP	TANF	MA	FOSTER	FDPIR	MIG	ном
Dudley	Dursley	11/12/1997	No Match								
Harry	Potter	07/31/1997	Match	05/30/2001				Y			

Example 2: Mary Kate matched in the SNAP column. Mary Kate and Ashley are siblings and are in the same household; therefore, we extend free meal benefits to Ashley since SNAP qualifies all enrolled household members for free meal benefits.

First Name	Last Name	Birthdate	Results	Decision Date	SNAP	TANF	MA	FOSTER	FDPIR	MIG	ном
Mary Kate	Olsen	08/25/1999	Match	08/25/2016	Υ						
Ashley	Olsen	08/25/1999	No Match								

If a Student Does Not Match

When a student is not found in any of the agency records, the word **No Match** will be listed next to the student's name. This does not change the student's eligibility.

LEAs should continue to search for non-matching students throughout the program year to determine if they are new participants in any of the agency's programs.

For example: Hunter Smith was a No Match in DC. This means that his name/record was not found in any of the assistance programs. This does not change Hunter's eligibility to paid. This means he will have to qualify for meal benefits in another way (i.e. homeless liaison list, household application, etc.)

First Name	Last Name	Birthdate	DES Results	DES Decision Date	SNAP	TANE	MA	Foster	FDPIR	MIG	ном
Hunter	Smith	11/12/2009	No Match								
Vivian	Corsaro	08/05/2010	Match	08/31/2015	Y						
Brian	Peterson	03/10/2010	Match	09/11/2015	Y	Y					
Roselynn	Martinez	06/21/2010	No Match								

Comprehension Check

True or False: Once you see the results, you are done with direct certification.

- A. True.
- B. False. You have to email ADE to let them know you did direct certification. Once you do that, you are done.
- C. False. You must download or print your report and keep it on file. Once you have downloaded and/or printed the results, you are done conducting direct certification



Comprehension Check

True or False: Once you see the results on the screen, you are done with direct certification.

- A. True.
- B. False. You have to email ADE to let them know you did direct certification. Once you do that, you are done.
- C. False. You must download or print your report and keep it on file. Once you have downloaded and/or printed the results, you are done conducting direct certification

All LEAs must keep these results on file. They can be downloaded and saved electronically, printed out, or both. The key is that you must be able to access the results at any time.



Do I need to download my results or can I just print the webpage?

 Whichever method works better for the user. Upon request, the LEA must provide to ADE a copy of the original report and the date CNP Direct Certification was conducted. If you run multiple searches in Individual Student Lookup, you must print and/or save the results from each search. Please see slide 49 for details on how to print or download results.

Results													
File Upload Processed as:	Standard F	ile Upload											
Prepared by:	Aidaly Rodi	iguez	Date Prepared:	8/16	/2016 9:37 AM						Cli	ck here t	o download your results:
Direct Verification:	No		Displaying:	Match	nes, Non-Matches, Mess	ages							
Records Processed:	15		Validation Errors Found:	0									
Matches Found:	5		Non-Matches Found:	10									
SNAP Matches:	5		MA Matches:	0									
TANF Matches:	0		Foster Matches:	0									
FDPIR Matches:	0		Migrant Matches:	0									
Homeless Matches:	0												
Record Number *	First Name	Last Name	Birthdate	Results	Decision Date	SNAP	TANF	MA	Foster	FDPIR	MIG	ном	Upload Message
	1 John	Smith	12/01/2002	Match	01/25/2016	Y							
	2 Katie	Moyer	03/02/2001	Match	08/15/2015	Y							
	3 Ashley	Brown	02/11/2001	No Match									
	4 Kelly	Daly	05/06/2002	Match	08/31/2015	Y							
	5 Josh	Greene	02/14/2001	No Match									
	6 John	Lopez	09/05/2003	No Match									
	7 Alex	Rodriguez	08/05/2001	No Match									
	8 Lexy	Grey	03/13/2004	No Match									
	9 Meredith	Grey	07/15/2000	Match	07/25/2016	Y							
	10 Mark	Sloan	01/25/1999	No Match									
	11 Christina	Yang	08/20/1999	No Match									
	12 Preston	Burke	11/23/2001	Match	05/20/2016	Y							
	13 George	O'Malley	11/14/2003	No Match									
	14 Callie	Torres	12/24/2004	No Match									
	15 Arizona	Robbins	12/31/2002	No Match									

Would ADE accept my CNP Direct Certification report if I copied the Match and No Match results onto an Excel spreadsheet?

 ADE will ask to see the original report created from CNP Direct Certification. The LEA must keep the <u>original search results format</u> from the webpage or downloaded results. As long as the LEA has at least one copy in its original form, the LEA can copy the results into their own format.

On my results page, if there is a Decision Date next to the student, do their free meal benefits begin on that date?

• No. When the system provides a match under the column, *DES Results*, it also provides a date listed under the column titled, *DES Decision Date*. For purposes of certifying students for free meal benefits, we disregard the *DES Decision Date* and record the date the CNP Direct Certification was conducted.

First Name	Last Name	Birthdate	DES Results	DES Decision Date	SNAP	TANF	MA	Foster	FDPIR	MIG	ном
Hunter	Smith	11/12/2009	No Match								
Vivian	Corsaro	08/05/2010	Match	08/31/2015	Y						
Brian	Peterson	03/10/2010	Match	09/11/2015	Y	Y					

On my results page, is it ok if the column, Decision Date, is blank?

 Yes, it is ok if the column Decision Date is blank on the results report. For purposes of certifying students for free meal benefits, we disregard the DES Decision Date and record the date the CNP Direct Certification was conducted.

My results page states my file is invalid, what do I do?

- If you receive this error you must ensure the following is correct:
 - the file you uploaded has the word Standard typed in the first row first column (cell A1);
 - student's birthdates were entered in the correct format mm/dd/yyyy;
 - student's names were entered correctly: first name, last name; and
 - your file was saved as a CSV (Comma delimited) file.

Results			
File Upload Processed as:	Invalid File Format val	ue detected	
Prepared by:	Aidaly Rodriguez	Date Prepared:	8/16/2016 10:33 AM
Direct Verification:	No	Displaying:	Matches, Non-Matches, Messages
Records Processed:	0	Validation Errors Found:	0
Matches Found:	0	Non-Matches Found:	0
SNAP Matches:	0	MA Matches:	0
TANF Matches:	0	Foster Matches:	0
FDPIR Matches:	0	Migrant Matches:	0
Homeless Matches:	0		

Technical Assistance

If you have any questions about directly certifying students for meal benefits, use:

• The Eligibility Manual for School Meals and the various other How To Guides at:

http://www.azed.gov/health nutrition/nslp/programguidance/

For other questions about Direct Certification, please contact your School Nutrition Program Specialist.

End of Training

Congratulations!

You have completed the Step by Step Instruction: *How to Conduct Direct Certification using File Upload: Standard Format.*

In order to count this training towards your Professional Standards training hours, the training content must align with your job duties.

Information to include when documenting this training for Professional Standards:

- Training Title: Step by Step Instruction: How to Conduct Direct Certification using File Upload: Standard Format
- Learning Code: 3120
- Key Area: 3000- Administration
- Length: 1 hour

Please note, attendees must document the amount of training hours indicated on the training despite the amount of time it takes to complete it.



End of Training

Requesting a Training Certificate

Please click on the link below to complete a brief survey about this training. Once the survey is complete, ADE will create a certificate of completion and email it to you within 10 business days.

https://www.surveymonkey.com/r/OnlineHowToGuides

The information below is for your reference when completing the survey.

Training Title: Step by Step Instruction: *How to Conduct Direct Certification using File Upload: Standard Format*

Professional Standards Learning Code: 3120

In accordance with Federal civil rights law and U.S. Department of Agriculture (USDA) civil rights regulations and policies, the USDA, its Agencies, offices, and employees, and institutions participating in or administering USDA programs are prohibited from discriminating based on race, color, national origin, sex, disability, age, or reprisal or retaliation for prior civil rights activity in any program or activity conducted or funded by USDA.

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To file a program complaint of discrimination, complete the USDA Program Discrimination Complaint Form, AD-3027, found online at http://www.ascr.usda.gov/complaint_filing_cust.html, and at any USDA office, or write a letter addressed to USDA and provide in the letter all of the information requested in the form. To request a copy of the complaint form, call (866) 632-9992. Submit your completed form or letter to USDA by: (1) mail: U.S. Department of Agriculture, Office of the Assistant Secretary for Civil Rights, 1400 Independence Avenue, SW, Washington, D.C. 20250-9410; (2) fax: (202) 690-7442; or (3) email: program.intake@usda.gov.

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